

Mickley Village Primary
and Nursery School
Children's voice (child
friendly complaints
procedure)



Staff in our school want to make sure all our pupils are happy and treated well and fairly by everyone at our school.



We notice when children are not happy and we listen to their worries. We will try to sort out any worries that you might have very quickly.

You will need to tell your teacher first. They will try to sort the problem out.



We will ask you if the problem is sorted and you feel happy now. If not they will tell the Headteacher, Miss Street, who will again try to sort the problem out for you.



Miss Street

If you are still not happy that we sorted out the problem we will tell another person who can try to help to make things better. This will be one of our Governors. These are the people who are in charge of the school. They will try to sort the problem out.

You can tell us if you are worried about something that happened at school or if you think someone has treated you unfairly.

There are lots of people in our school who can help you if you are worried or unhappy about something.

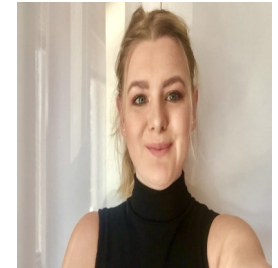
You can talk to the adults at home or your friends. You can always talk to one of these people.



Mrs Gregg



Mrs Elliff



Miss Day

Everyone is here to help you and will try to make you happy again.